

Certificate of Registration

Information Security Management System – ISO/IEC 27001:2013

Coalfire ISO, a Certification Body, certifies that the following organization operates an Information Security Management System that conforms to the requirements of ISO/IEC 27001:2013

Company	SoftLayer Technologies Inc
Address	14001 North Dallas Parkway, Suite M100, Dallas, TX 75240
State	Texas
Country	USA

Scope:

SoftLayer Technologies Inc. holds Certification Number: Certificate Number: 201410020001-ISO and operates an Information Security Management System (ISMS) which complies with the requirements of ISO/IEC 27001:2013. SoftLayer has constructed its ISMS to fulfill the requirements of ISO/IEC 27001:2013 and to secure business operations managed by its IMS Platform and other supporting Information Systems and processes. SoftLayer operational functions are integrated into its proprietary management system, known as IMS. IMS automates all critical aspects of the business, such as dedicated servers, power strips, firewalls, load balancers, updates, accounting, compliance controls, inventory, contracts, etc. This system is replicated across all data centers and locations of the SoftLayer enterprise. SoftLayer's policies and procedures are based upon the functionality and controls present in IMS and the scope of the SoftLayer ISMS is based on the IMS management system. All management of the IMS is based in the HQ operations in Dallas Texas and all other locations are satellites of this system with minimum operational autonomy. For purposes of certain agreements outside the United States, SoftLayer operates through its sister entity, SoftLayer Dutch Holdings.

Statement of Applicability

Originally registered: 10/02/2014

Latest issue: 12/18/2015

Expiration: 10/01/2017

For and on behalf of Coalfire ISO



Director, CFISO



This certificate relates to the information security management system, and not to the products or services of the certified organization. The certification reference number, the mark of the certification body and/or the accreditation mark may not be shown on products or stated in documents regarding products or services. Promotional material, advertisements or other documents showing or referring to this certificate, the trademark of the certification body, or the accreditation mark, must comply with the intention of the certificate.

<p>Amsterdam 01 SoftLayer Dutch Holdings B.V. S110 Paul Van Vlissingenstraat 16 Amsterdam, 1096 BK, Netherlands</p>	<p>Dallas 05 SoftLayer Technologies, Inc. 4849 Alpha Rd. Dallas, TX 75244</p>	<p>Dallas 09 SoftLayer Technologies, Inc. 900 Quality Way Richardson, TX 75081</p>
<p>Dallas 01 SoftLayer Technologies, Inc. 1950 N. Stemmons Freeway Suite 3048 Dallas, Texas 75207</p>	<p>Dallas 06 SoftLayer Technologies, Inc. 1333 N. Stemmons Freeway Suite 110 Dallas, Texas 75207</p>	<p>Washington D.C. 01 SoftLayer Technologies, Inc. 4030 Lafayette Center Drive Chantilly, Virginia 20151</p>
<p>Dallas 02 SoftLayer Technologies, Inc. 1333 N. Stemmons Freeway Suite 110 Dallas, Texas 75207</p>	<p>Dallas 07 SoftLayer Technologies, Inc. 1700 Summit Suite 100 Plano, TX 75074</p>	<p>Washington, DC 04 (Ashburn) - SoftLayer Technologies, Inc. Digital Realty 44060 Digital Loudoun Plaza Ashburn, Virginia 20147</p>
<p>Houston 02 SoftLayer Technologies, Inc. 855 Greens Parkway Houston, TX 77067</p>	<p>London 02 SoftLayer Technologies UK Limited Fountain Court, Cox Lane Chessington, Greater London, KT9 1SJ United Kingdom Contracting through SoftLayer Dutch Holdings B.V.</p>	<p>Melbourne 01 SoftLayer Technologies Australia Pty Ltd 72 Radnor Drive, Deer Park Melbourne, VIC 3023, Australia Contracting through SoftLayer Dutch Holdings B.V.</p>
<p>Mexico 01 SoftLayer Technologies Mexico, S. de R.L. de C.V. Km 2+200, Lateral Carretera Estatal 431, El Marqués, Querétaro, México Contracting through SoftLayer Dutch Holdings B.V.</p>	<p>San Jose 01 SoftLayer Technologies, Inc. 3105 Alfred St Santa Clara, CA 95054</p>	<p>Seattle 01 SoftLayer Technologies, Inc. 3355 South 120th Place Suite 331 Tukwila, Washington 98168</p>
<p>Singapore 01 SoftLayer Asia PVT. LTD. 29A International Business Park, S180 Jurong East, Singapore 609934 Contracting through SoftLayer Dutch Holdings B.V.</p>	<p>Paris 01 Softlayer Technologies France Société par Actions Simplifiée Unipersonnelle 79 rue Petit 92582 Clichy, France Contracting through SoftLayer Dutch Holdings B.V.</p>	<p>Tokyo 02 SoftLayer Technologies Japan K.K. ShinToyosu Cube, 6212 Toyosu, Kotoku Tokyo 1350061 Contracting through SoftLayer Dutch Holdings B.V.</p>
<p>Toronto 01 SoftLayer Technologies Canada Corporation 371 Gough Rd Suite # 130 Markham, Ontario L3R 4B6, Canada Contracting through SoftLayer Dutch Holdings B.V.</p>	<p>Drummondville, 01 SoftLayer Technologies Canada Corporation Colo-D 2525 Rue Canadien Drummondville QC, Canada J2C 7W2 Contracting through SoftLayer Dutch Holdings B.V.</p>	<p>Sydney 01 SoftLayer Technologies Australia Global Switch 400 Harris Street Ultimo, NSW 2007 Sydney Australia Contracting through SoftLayer Dutch Holdings B.V.</p>

<p>Amsterdam, 03 KPN Telecommunications SoftLayer Technologies Netherlands BV KPN CyberCenter Rondebeltweg 62, Almere, 1329BG, The Netherlands Contracting through SoftLayer Dutch Holdings B.V.</p>	<p>Milan, 01 SoftLayer Technologies Italia S.R.L. DATA4 Group Via Monzoro 103 20010 Cornaredo (MI), Italy Contracting through SoftLayer Dutch Holdings B.V.</p>	<p>Sao Paulo,01 SoftLayer Technologies do Brasil Ltda Ascenty Data Center Rod Dom Gabriel Paulino Couto, Km 67,7 - Medeiros – Jundiai - SP Contracting through SoftLayer Dutch Holdings B.V.</p>
<p>Hong Kong 02 SoftLayer Technologies Hong Kong 33 Chun Choi Street, Yan Hing Industrial Building Tseung Kwan O Industrial Estate, Hong Kong Contracting through SoftLayer Dutch Holdings B.V.</p>	<p>Frankfurt 02 SoftLayer Technologies Deutschland GmbH Leonard Heisswolf Str 4. Frankfurt am Main, 65936 DE Germany Contracting through SoftLayer Dutch Holdings B.V.</p>	